

Statoil

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- World's sixth largest energy company
- 21,400 employees in 36 countries
- Market Cap: ~\$78B
- 2020 goal: 2.5MM boepd
- Safety a top priority
- World's largest operator
 >300-foot water depth
- 40 years experience in harsh environments









Trust is Key to Influence – But Difficult to Earn:

Future Industry Context

- Greater market complexity
- Regulations

Future Societal Context

- Diverse stakeholder picture
- Increasing expectations



Context: Trust Deficit







Trust is Key to Influence – But Difficult to Earn:

Future Statoil Context

- From NCS to Fortune 40
- Active ownership

Future Communication Context

- Transparency
- Speed of response



Energy News Headlines

- "America's Most Hated Industries"
- "Texas Farmers Urge Appeals Court to Block Keystone Pipeline"
 - "North Dakota residents want voice in new legislation"
- "In the Arctic, Greenpeace picks a new fight with an old foe"
 - "Northern Alberta band challenges Jackpine oil sands proposal"



Partnering with Communities = Fostering Sustainability

Innovation
Sustainable
business models

Project Credibility

Fundamental strategic and operational impact

Compliance

Provide funding and skills

CSR as risk management

CSR as corporate philanthropy

Medium to high strategic and operational impact

Little strategic or operational impact



Building Blocks & Good Practices

Proactive Stakeholder
 Engagement

• Strategic Community
Investments Responsive to
Needs

 Mutually Beneficial Training and Capacity Building







Alaska Stakeholder Relations

- Consulting team with local expertise supports engagement efforts
- > 300 community outreach and key stakeholder meetings since 2009
 - Responsiveness (e.g., use of traditional knowledge in marine mammal mitigation)
 - Sponsorships and donations informed by engagement efforts
- Awareness through organizational memberships and event participation









Training and Capacity Building



Local Content Development





- Large scale projects
 require a large,
 qualified supplier base
- Fulfills business need
- Responds to community expectation
- Represents a clear "win-win"







Energy Outreach Williston



- Financial support for projects experiencing funding gaps
- Engage through local boards serving Williston community
- Initiate, respond and engage in volunteer opportunities



